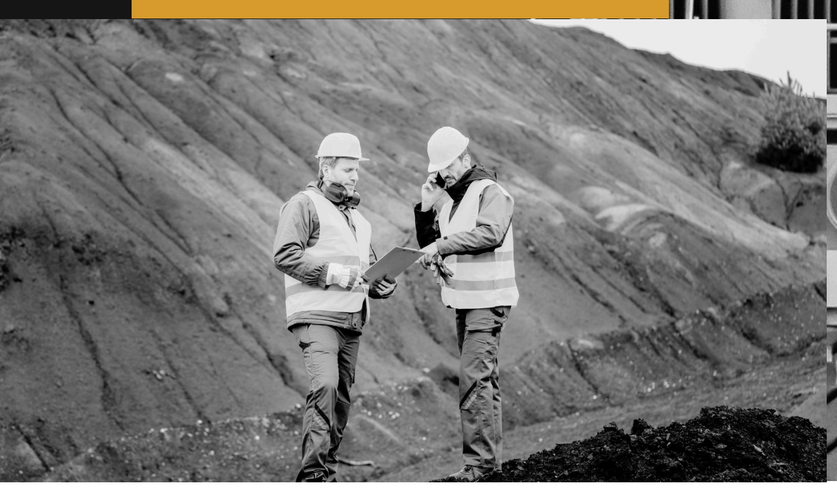
CUSTOMER SUCCESS STORY



How a Diversified Mining Company Built a Living System of Record to Consolidate Multiple ERPs into SAP S/4HANA

A diversified mining company set out to consolidate several independent ERP systems into a single SAP S/4HANA environment. The program had an 18-month go-live target, a clean-core mandate, and multiple scheduled SOX audits during the project.

To keep every business process traceable from the start, the program adopted the LeapGreat platform, built on the FrontLoad™ methodology, for design and discovery.

From Static Sign-Offs to a Living Record

On past programs, process maps were drawn in Visio, signed off, and never referenced again. With LeapGreat, the team documented and governed its business processes in one centralized platform:

- Each process linked to its security roles and Fiori app assignments.
- The business process team used the platform as its primary repository.
- Client SMEs and systems integrator consultants worked from one source.

Documentation stayed current as the design evolved, with a clear path to audit-ready traceability from requirement to test to production.

Adoption at Program Scale

With LeapGreat in place, the program achieved:

- 500+ business process designs in one platform
- 380+ users with interactive access, including SI consultants
- Simpler requirements gathering for SMEs and process owners

Process documentation became a living asset.

"LeapGreat gave us the ability to keep those processes alive and always know our as-built architecture." - Project Director, SAP S/4HANA Program

Beyond design, the LeapGreat platform supports the full SAP lifecycle, from build and testing through go-live.

For enterprise architects, CIOs, and CTOs, this experience demonstrates the value of traceable, living process documentation in large-scale SAP transformations.

For more information on how the FrontLoad™ approach can benefit your organization, visit our website: www.LeapGreat.com.